



Parent FAQ

Q. How does living in a student apartment complement the student experience?

A. Living in a student apartment prepares your student for the real world in so many ways! Part of the college experience is developing critical life skills. Apartment living promotes responsibility by presenting students with real world situations in the context of an extremely pleasant and encouraging environment. Apartment residents are in complete charge of the details of their lives, from scheduling, cooking, cleaning, studying and paying bills. It is the right dose of reality for this particular stage in your student's progression toward total independence.

Q. What is the advantage of an individual lease?

A. So many of us can recall a situation where our personal credit was spoiled because a roommate was not motivated to pay his/her portion of the rent on time. With individual leasing, we removed that threat and other unnecessary stress from the rental equation. Your student is the only name on the lease and he/she is responsible for payment of his or her bedroom only. "Paying rent" is no longer a collective effort among all occupants of the apartment.

Q. How does my student connect with roommates?

A. Everyone is looking for something different in a roommate situation. On one hand, a group has decided to find an apartment where they can live together. On the other, individuals are eager to make new friends from their new apartment roommates. We can happily accommodate both scenarios. If your student is looking for roommates, we offer a unique roommate matching service. We aim to pair students with similar interests using our insightful roommate matching questionnaire. The goal is always to blend similar lifestyles and create fulfilling friendships among residents.



Parent FAQ, continued

Q. Is there a professional support staff on site?

A. Ambling Management Company has been in the business of property management for over a decade. Our size and experience aptly equip us with the people, resources and power to run our communities at the highest quality standard – day in and day out. Within our on-site leasing office is a full-time staff whose job is to facilitate the leasing process and also to manage resident relations. Our maintenance personnel are a dependable and hands-on team dedicated to routine property maintenance and emergent maintenance requests. Residents are encouraged to issue any requests for maintenance assistance online, by phone, or in person at the leasing office. We also employ students who live at each property and serve as Community Assistants. Nicknamed “CAs”, they help with leasing, resident events, and administrative tasks. They also serve as liaisons, providing genuine, consistent and valuable feedback from the resident’s perspective.

Q. Are there any additional features included in the rate?

A. Each of our unique student properties features its own set of amenities. Most often, our apartments are available fully-furnished for your convenience. Many communities are equipped with a swimming pool, fitness center, computer lab and club house. Most of our students enjoy free parking and campus transit while every resident of an Ambling-managed student community can expect a full calendar of resident events including snack giveaways, social opportunities and academic support initiatives. Each community has a website where students can monitor events, pay rent or submit maintenance requests.

Q. What should we expect for move-in day?

A. Move-in Day is always an exciting experience! Much of the hassle of college moving has been eliminated over the years, especially for students who will be arriving to fully-furnished apartments. Simply report to the leasing office during your student’s allotted time period and receive a front door key and a bedroom key. Unpacking is a cinch and there are minimal utilities to set in motion. Your family will enjoy complimentary snacks and beverages in the leasing office. Take a tour of the amenities and absolutely make yourself at home. We are so glad to have you!